



OWNER INFORMATION

Title (Mr/Mrs/Ms etc) Forname & Surname

Home address

Home phone

Mobile phone

Work phone

Email

Tick to receive

updates

PARTNER/SPOUSE/OTHER PICK UP PERSON

Name Work phone Mobile phone

How did you hear about us?

Word of mouth Email website Flyer Newsletter Vet Other

DOG BASIC INFORMATION

Name Breed Sex (M/F)

Age Birthday Colour Desexed

Registration Number Microchip Number

VET INFORMATION

Vet Clinic Phone number

DOG MEDICAL HISTORY & HEALTH

Y/N Any medical conditions Please specify

Recent/current injuries Please detail

Any restrictions on movement Please detail e.g. Dysplacia

Taking any medication Please detail

Allergies/Food sensitivity Please detail

Flea/worm Date of last dose Product used

DOG BEHAVIOUR

Are you happy for us to give your dog treats?

Is your dog anxious or frightened by any of the following:

Noises People Location Objects Situation

If yes, please give details

Has your dog ever...

Reacted negatively around food Escaped from your property
 Growled at someone Bitten someone, or another animal

If yes, please give details

SOCIALISATION

How often does your dog socialise?

How does your dog react to other dogs on lead?

Any type of dog your dog automatically dislikes?

What games does your dog enjoy with other dogs?

Does your dog willingly share food/eat food near other dogs?

Does your dog enjoy playing with other dogs?

How does your dog react to other dogs off lead?

Any type of dog your dog automatically prefers?

What games does your dog dislike with other dogs?

Does your dog willingly share toys with other dogs?

TRAINING

Has your dog attended formal training? Y/N (if Y please detail who with and to what level)

PET SERVICES/PRODUCTS USED

Have you used a day care before (if Y please specify)

Have you used kennels before (if Y please specify)

Have you used a groomer before? (if yes please specify)

Has your dog ever had a bad experience with any of the above? (If Y please detail)

THE DOG HOUSE LIMITED SERVICES

To help us better understand you and your dogs needs, please indicate the type of services you are interested in. These details are used as part of our assessment / marketing and does not commit you to any services at The Dog House

DAYCARE

Frequency

Half or Full day

Preferred days

GROOMING

Full Groom

Basic Groom (wash, dry & nails)

Nails only

EVALUATION SESSION

All evaluations are conducted between 7:30 am and 8:00 am on a chosen week day. We will be in contact to arrange a day that suits you best. Your dog will stay with us for either half a day or a full day as part of the evaluation.

ACCEPTANCE OF TERMS & CONDITIONS - PLEASE READ AND SIGN

I (the owner), hereby declare to The Dog House that I am the legal owner of my dog; that my dog has not been exposed to distemper, rabies or parvo within the past 30 days; that my dog has been inoculated as indicated by records presented and that my dog is currently and properly licenced.

I understand that The Dog House is a cage-free facility. I accept the potential risks involved and agree that The Dog House is not liable for any injuries or illnesses resulting during my dogs attendance.

I understand if my dog has a history of aggression or biting, The Dog House reserves the right to refuse entry to my dog and have disclosed to The Dog House all known dangers associated with my dog.

I understand I am liable for any medical care expenses and damages that result from injuries caused by my dog.

I expressly waive and relinquish any and all claims against The Dog House, its employees and representatives, except those arising from negligence on the part of The Dog House.

I understand that under no circumstances will The Dog House be liable for consequential damages or damages beyond the replacement value of my dog.

If any medical problems develop while my dog is in the care of The Dog House, I authorise The Dog House to do whatever is deemed necessary for the safety, health and wellbeing of my dog, and I agree to assume full financial responsibility for any and all expenses incurred.

I understand The Dog House has the right to refuse service to me or my dog at any time and for any reason.

I understand by allowing my dog to participate in services offered by The Dog House I authorise the taking of photographs of my dog for publication and/or use in promotions.

PAYMENT & REQUIREMENTS

I understand I must pay for any daycare in advance using one of our consessions or on the day.

I understand I must allow at least 24 hours notice of cancellation or change of schedule day /time and that I will be charged 100% for "no shows".

I understand the hours of operation are 7:15 am to 5:30 pm and a \$10 late fee charge applies for every ten minutes thereafter.

If I have not picked up my dog by 6:30 pm The Dog House will make arrangements for overnight boarding at my expense.

If I purchase a half day service and fail to pick up my dog by 12:30 pm, I will be charged the full day rate.

I have read and agree to all of the above
Signature

[Signature box]

Date

[Date box]